

# Supporter registration rules for the buycoffee.to service

## §1 General Provisions

1. These Terms and Conditions define the rules for registering, maintaining an Account, and making recurring Donations by Users of the buycoffee.to platform who wish to regularly support Creators registered on the platform.
2. The administrator of the Service and the entity providing the Services is Coffee Media sp. z o.o., based in Wrocław, address: al. Dębowa 21, 53-121 Wrocław, entered into the register of entrepreneurs KRS: 0000871091, NIP: 7822889658, REGON: 387575870, entered into the register of small payment institutions KNF: MIP196/2023.
3. These Terms and Conditions are supplementary to the Terms of Use of the buycoffee.to Service and the Privacy Policy. In case of discrepancies, the provisions of these Terms and Conditions take precedence regarding recurring payments made by Supporters.

## §2 Definitions

**Service** – the buycoffee.to online platform enabling financial support for Creators. **Supporter** – a User registering an account on the Service to regularly (recurringly) support selected Creators. **Creator** – a User holding a Creator Account on the Service, receiving Donations. **Supporter Account** – an individual account in the Service, enabling management of recurring Donations. **Recurring Donation** – regular transfer of funds by the Supporter to a selected Creator, initiated automatically every 30 days. **Payment Operator** – an entity intermediating in the execution of transactions, including BNP Paribas Bank Polska S.A.

## §3 Supporter Account Registration

1. Supporter account registration is carried out via the form available on the Service website.
2. To create an Account, the Supporter is required to: a) provide a current email address, b) set an access password, c) accept these Terms and Conditions, the Service Terms, and the Privacy Policy.
3. Account creation is free of charge.

4. The contract for the provision of electronic services is concluded upon Account activation.

## **§4 Rules for Making Recurring Donations**

1. The Supporter may choose a Recurring Donation from the available support tiers provided by the Creator.
2. Recurring Donations are executed automatically every 30 days, until canceled by the Supporter.
3. The Supporter may at any time: a) change the support tier, b) pause the Donation, c) cancel the subscription.
4. Changes are made via the Supporter Account and confirmed by email.
5. In case of changes to payment details, the update is handled automatically by the Payment Operator's system.

## **§5 Obligations and Liability**

The Supporter undertakes to: a) provide true and up-to-date data, b) not share login data with third parties, c) comply with the provisions of these Terms and Conditions and the Service Terms.

Coffee Media is not liable for incorrect payment data resulting in unsuccessful payment processing.

In case of unauthorized transactions, the Supporter is obliged to immediately inform the Company.

## **§6 Personal Data**

1. The administrator of the Supporter's personal data is Coffee Media sp. z o.o.
2. Personal data is processed for the purpose of providing services in the Service, handling Donations, and ensuring security.
3. Detailed information is included in the Privacy Policy.

## **§7 Complaints**

Complaints regarding Recurring Donations may be submitted: a) by email to [info@buycoffee.to](mailto:info@buycoffee.to), b) in writing to the Company's registered address. Complaints will be reviewed within 14 days of receipt.

## **§8 Termination of Agreement and Account Deletion**

The Supporter may terminate the Agreement at any time by sending an appropriate statement to the Company's email address. The Supporter

Account will be deleted promptly after receipt of the termination notice. Termination does not affect the validity of Donations already made.

## **§9 Final Provisions**

1. Coffee Media reserves the right to amend these Terms and Conditions.
2. Amendments come into force no earlier than 14 days after their announcement on the Service and sending information to the Supporter's email address.
3. In case of lack of acceptance of the changes, the Supporter may terminate the Agreement.